

CARE & MAINTENANCE

WOOD - FOR LACQUERED FLOORS - PROFESSIONAL

What you need to know to care for lacquered wood floors

General advice

Tarkett's range of care and maintenance products makes maintenance easy and keeps your floor fresh and clean. Respecting the care instructions below will also contribute to extend the life of your wood flooring.

Protection

Furniture with protective pads and a chair mat under castor wheel chairs reduces the risk of indentation marks and scratches on the floor. Furniture must be lifted, not dragged across the floor. Remember to check the felt pads regularly and replace them when needed. Wood is a natural material that has different properties depending on wood species. Hardness varies between species that gives different sensitivity to indentation marks. Liquid must be wiped up immediately. All wood floors tend to change colour under ultraviolet exposure, which is a natural process that can't be avoided. For example floors covered by rugs will have less colour change compared to floors that are not covered. Be aware that latex-containing products, such as backside of mats, black rubber wheels etc can discolour the lacquer.

Indoor climate

Correct indoor climate and air humidity are important. The relative air humidity (RH) indoors should be kept at 30-60% RH to minimize movements (expansion/shrinking) of the floor. The prevention of excessive moisture (during building construction or normal summer humidity) demands good ventilation. By using for example an air humidifier, it is possible to prevent excessive dryness during the heating season in winter.

All Tarkett wood flooring, except beech, can be installed on a self-regulated floor heating system. The temperature should never exceed 27°C on the floor surface including areas covered by rugs.

Cleaning

For daily cleaning, the floor only needs to be wiped, dry-mopped or vacuum cleaned. The floor should be dry after approximately 10 seconds when using wipes or similar.

For more thorough cleaning, use a slightly damp microfibre mop, string mop heads leave too much water behind and are not recommended. For a perfect result add Tarkoclean for lacquered floors, more information on the bottle. The surface should be dry after 1-2 minutes. Please note that a matt surface needs more frequent cleaning and maintenance than a glossy surface. Do not use floor soap!

To extend the finish of your lacquered floor, we recommend that you maintain it with Tarkett Refresher for lacquered floors, where the frequency depends on wear and tear. Do not use it on newly installed floors. The refresher is a water-borne, environmentally friendly care and maintenance product that acts as a re-lacquer for your floor! It cleans and leaves a protective finish at the same time. It also prevents slipping and does not yellow.

Using Tarkett Refresher for lacquered floors slightly increases the gloss rate for low gloss products. Do not use wax!

Floors with bevelled edges or brushed products require a bit extra cleaning as dirt and grime will accumulate on the surface easier, mainly in high traffic areas.

Construction cleaning

In order to make maximum use of the floor properties, wet cleaning methods should be minimized and replaced with dry or damp methods as well as high machine utilization. It saves on the environment, the flooring material and the cleaning staff, while providing a better cleaning quality.

Vacuum or dry mop the floor to remove loose dirt, e.g. dust, sawdust and gravel.

If necessary, damp mop the floor. Combi machine can be used on larger surfaces. Make sure that the amount of water is reduced to an absolute minimum. In addition, make sure that no water is left on the floor surface.

For normal cleaning add 20 ml Tarkoclean for lacquered floors (pH 7-9) to 10 litres of water. The cap of one litre bottle holds approx. 10 ml. For heavily soiled surfaces add 50 ml to 10 litre of water.

When cleaning floors in environments with a risk of construction- or plaster dust, moisten the floor with a suitable cleaning agent for building cleaning (pH 3-5). Follow the mixing ratio for the wooden floors provided by the supplier, however maximum 10 ml per liter of water. Change mops often if it gets dirty. Cleaning may need to be repeated. Finish by mopping with water and a little neutral detergent. Cleaning methods that leave water on the floor will always damage a wooden floor and should be avoided.

The floors shall not be treated with any protection layer afterwards.

Protective material, must be moisture-permeable and must not discolour the surface.

NOTE! Tape must not be taped directly to the surface, it will damage the lacquer surface.



Prevent dirt/soiling

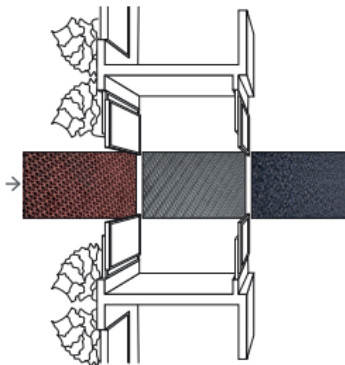
Remember that gravel, sand and moisture damages the floor. An efficient door-mat system can reduce soiling significantly. Stop the soiling and moisture at the front door with suitable entrance mats, both outside and inside. The majority of soiling comes from the outside, the more you stop the less cleaning.

Use a 3 zone system

Zone 1: Scraping zones
- outside the building.

Zone 2: Absorption zones
- entrance area

Zone 3: Circulation zones
- inside in the building



Removing stains

Tarkett pre-finished wood floors are very resistant to stains. The general rule is to remove stains as quickly as possible, before they dry and set. Consult the stain guide below for the type of cleaner you should use. Never use acetone as it will damage the lacquer! Afterwards; wipe clean with a well wrung-out cloth. For black shoe marks use an eraser.

STAIN	REMOVED BY
Fruit, berries, juice, soft drinks, beer, wine, milk, cream, coffee, tea, chocolate	Mild ammonia-free synthetic detergent such as Tarkoclean* in lukewarm water
Grease, rubber marks, oil, tar, Asphalt	Mild alkaline cleaning product (pH max. 8.5)**
Ink, felt tip pens, stencils, blacking, paint, crayons, etc	Denatured alcohol - White spirit*
Urine, vomiting	Mild ammonia-free synthetic detergent such as Tarkoclean* in lukewarm water
Blood	Cold water

*Tarkoclean for lacquered floors

**Always neutralize with clean water immediately after application of these products.

Proteco

The Proteco surface treatment system includes a complete range of cleaning and maintenance products specially developed for daily and periodic care of Tarkett's wood floors. To guarantee the best results, use only Tarkett's products on your wood floor and follow the directions and instructions carefully.