

CARE & MAINTENANCE

WOOD - FOR HARDWAX OILED FLOORS - PROFESSIONAL

What you need to know to care for hardwax oiled wood floors

General advice

Tarkett's range of care and maintenance products makes maintenance easy and keeps your floor fresh and clean. Respecting the care instructions below will also contribute to extend the life of your wood flooring. Remember that brushed and stained floors require more frequent care. You should therefore apply a coat of Tarkett Refresher for hardwax oiled floors (clear), Osmo 3029 (clear), or Osmo 3087 (white) before using the floor. For extra protection you can instead of the Tarkett Refresher use the Osmo maintenance oil transparent 3079 or white 3440 (or similar product), which considerably extends the time until the next maintenance. See instructions under the Maintenance section.

NOTE! The Refresher is flammable. Place used rags in a bag with water, deflate and tie the neck of the bag. Read the selected product's technical data sheet and/or safety data sheet.

Protection

Furniture with protective pads and a chair mat under castor wheel chairs reduces the risk of indentation marks and scratches on the floor. Furniture must be lifted, not dragged across the floor. Remember to check the felt pads regularly and replace them when needed. Wood is a natural material that has different properties depending on wood species. Hardness varies between species that gives different sensitivity to indentation marks. Liquid must be wiped up immediately. All wood floors tend to change colour under ultraviolet exposure, which is a natural process that can't be avoided. For example floors covered by rugs will have less colour change compared to floors that are not covered.

NOTE! Never tape directly on the floor.

Indoor climate

Correct indoor climate and air humidity are important. The relative air humidity (RH) indoors should be kept at 30-60% RH to minimize movements (expansion/shrinking) of the floor. The prevention of excessive moisture (during building construction or normal summer humidity) demands good ventilation. By using for example an air humidifier, it is possible to prevent excessive dryness during the heating season in winter.

All Tarkett wood flooring, except beech, can be installed on a self-regulated floor heating system. The temperature should never exceed 27°C on the floor surface including areas covered by rugs.

Cleaning

For daily cleaning, the floor only needs to be wiped, dry-mopped or vacuum cleaned. The floor should be dry after approximately 10 seconds when using wipes or similar.

For more thorough cleaning, use a slightly damp microfibre mop, string mop heads leave too much water behind and are not recommended. For a perfect result add Tarkoclean for hardwax oiled floors, more information on the bottle, or similar cleaning agents for hardwax oiled floors. The surface should be dry after 1-2 minutes.

NOTE! Tarkett wooden floors should not be cleaned with floor soap which is pine or linseed oil-based, as they dry out the floor.

Maintenance

To extend the finish of your hardwax oiled floor, we recommend that you maintain it with Tarkett Refresher for hardwax oiled floors, twice a year depending on wear and tear. For white pigmented floors you can use Osmo White 3087 instead. 2 teaspoons is sufficient for approx. 1 m², 0.5 litres for 35-50 m². Shake the can and the apply very sparingly to the clean, dry surface using a microfibre mop.

Using Tarkett Refresher for hardwax oiled floors slightly increases the gloss rate for products with Protoco Hardwax Oil.

Periodic maintenance

Interval: Once a year depending on wear and tear.

- Vacuum the floor and make sure that no gravel or the like is left behind which could damage the surface during cleaning.
- Clean the surface thoroughly by hand with a red scouring block or single-disk machine with a red 3M disc. Use Tarkoclean for hardwax oiled floors, dosage depends on the degree of soiling (see packaging).
- Wet mop the floor using a microfibre mop and clean water, so that no detergent or dirt remains. Always use water sparingly on wood.
- Allow the surface to dry for at least 30 minutes before starting any further work.
- Once the surface is completely dry, apply a very thin layer of Osmo maintenance oil transparent 3079 or white 3440 (or an equivalent product) in the direction of the grain using a brush, microfibre roller, or single-disc machine with a white 3M disc. The gloss finish may change depending on the type of wood, surface, amount of oil used, and method.
- Dry/spread excess oil with a lint-free cloth.
- Allow to dry for about 3-5 hours. Make sure there is adequate ventilation. Drying time applies in normal climate conditions, 20°C and 50% RH. If the temperature is low and/or the humidity is high, drying time will be extended significantly.

Construction cleaning

In order to make maximum use of the floor properties, wet cleaning methods should be minimized and replaced with dry or damp methods as well as high machine utilization. It saves on the environment, the flooring material and the cleaning staff, while providing a better cleaning quality.

Vacuum or dry mop the floor to remove loose dirt, e.g. dust, sawdust and gravel.

If necessary, damp mop the floor. Combi machine can be used on larger surfaces. Make sure that the amount of water is reduced to an absolute minimum. In addition, make sure that no water is left on the floor surface.

For normal cleaning add 20 ml Tarkoclean (pH 7-9) to 10 litres of water. The cap of one litre bottle holds approx. 10 ml. For heavily soiled surfaces add 50 ml to 10 litre of water.

When cleaning floors in environments with a risk of construction- or plaster dust, moisten the floor with a suitable cleaning agent for building cleaning (pH 3-5). Follow the mixing ratio for the wooden floors provided by the supplier, however maximum 10 ml per liter of water. Change mops often if it gets dirty. Cleaning may need to be repeated. Finish by mopping with water and a little neutral detergent. Cleaning methods that leave water on the floor will always damage a wooden floor and should be avoided.

Protective material, must be moisture-permeable and must not discolour the surface.

Prevent dirt/soiling

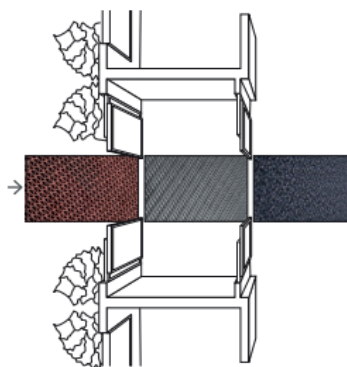
Remember that gravel, sand and moisture damages the floor. An efficient door-mat system can reduce soiling significantly. Stop the soiling and moisture at the front door with suitable entrance mats, both outside and inside. The majority of soiling comes from the outside, the more you stop the less cleaning.

Use a 3 zone system

Zone 1: Scraping zones
- outside the building.

Zone 2: Absorption zones
- entrance area

Zone 3: Circulation zones
- inside in the building



Removing stains

Tarkett pre-finished wood floors are very resistant to stains. The general rule is to remove stains as quickly as possible, before they dry and set. Consult the stain guide below for the type of cleaner you should use.

Mix Tarkoclean for hardwax oiled floors with lukewarm water (Mix 1:1), use a damp microfibre mop.

Refresher for hardwax oiled floors: Shake the can and spread using white scouring nylon or a microfibre mop. Wait a few minutes before rubbing the stain. The dissolved dirt can be wiped off.

Afterwards; wipe clean with a well wrung-out cloth. For black shoe marks use an eraser.

STAIN	REMOVED BY
Fruit, berries, juice, soft drinks, beer, wine, milk, cream, coffee, tea, chocolate	Mild ammonia-free synthetic detergent such as Tarkoclean* in lukewarm water
Grease, rubber marks, oil, tar, asphalt	Refresher** or Osmo white pigmented 3087
Ink, felt tip pens, stencils, blacking, paint, crayons, etc	Refresher** or Osmo white pigmented 3087
Urine, vomiting	Mild ammonia-free synthetic detergent such as Tarkoclean* in lukewarm water
Blood	Cold water

*Tarkoclean for hardwax oiled floors

**Refresher for hardwax oiled floors

Renovation

If the surface needs complete renovation, we recommend mechanically sanding the surface down to bare wood and re-treating it.

Please note that this means the appearance of the floor will change, especially for products with bevelled edges, brushed and/or coloured surfaces.



The Protoco surface treatment system includes a complete range of cleaning and maintenance products specially developed for daily and periodic care of Tarkett's wood floors. To guarantee the best results, use only Tarkett's products on your wood floor and follow the directions and instructions carefully.