

MAINTENANCE  
MANUAL  
FOR WOOD  
FLOORING

# EXTENDING THE LIFE OF YOUR INVESTMENT

## WELCOME TO TARKETT FLOORING CONCEPTS

Tarkett is one of the leading and most experienced flooring producers in the world. Over 130 years we produce new flooring materials, answering on the requests and trends on the market.

We observe, listen, test and develop.

This way, we gathered precious experience and great expertise in production of almost all flooring materials, methods of installation, so as the system for their cleaning and maintenance.



THE ULTIMATE  
FLOORING EXPERIENCE





CLEANING &  
MAINTENANCE

# PROTECT YOUR INVESTMENT

Today's floorings are not only a piece of materials that you put on the floor, they are products that have a function to meet, are economical to own and have the best performances for the long term.

By choosing Tarkett wood flooring, you've made the right choice. Still, while the high quality of product and good installation are important, **proper maintenance** of your wood flooring is the key factor to longtime pleasure.

The finishing technology used for Tarkett floors makes them the best choice for easy maintenance. To preserve all the beauty of your Tarkett wood flooring, simply follow very simple protection suggestions:

- Sweep or vacuum regularly to rid your floor of dust and eliminate abrasives that can scratch the finish.
- **Wipe up any spilled liquid quickly from your floor.**
- Watch out for high heels and some kinds of sport footwear, particularly if they're worn or damaged. Note: Only water and sand are worse enemies of wood flooring than high heel shoes. In fact, high heels can damage any floor covering, even cement.
- **Put mats outside and inside the entrances to prevent the buildup of sand and dirt on the floor.**
- Put mats in front of the kitchen sink, the dishwasher, and all kitchen work stations to protect your floor from kitchen mishaps like dropped utensils and spills of water, detergent, and food.
- **Avoid rubber or other dense mat backings that prevent airflow, retain abrasive dirt and moisture.**
- Attach felt pads under all furniture or chair legs to ease movement and prevent scratches. Keep the pads clean and replace if damaged.
- **Protect the floor when moving furniture or heavy objects. Use a mat turned upside down with a slightly smaller piece of plywood on top of it. Place furniture on top and slide it.**
- Maintain humidity levels between 30 and 50%, for your own health as well as for the protection of your floor and wooden furniture. Wood is a natural material that reacts to relative humidity variations when moisture is absorbed or released.
- **Avoid exposing your floor to sunlight and intense artificial light which can cause wood to change color. This is a completely normal and natural phenomenon.**
- Move your carpets and furniture occasionally and use a minimum number of light sources to keep color changes uniform. Note: Color change is not caused by the yellowing of the finish; it is a natural change of the wood's color.
- **Darker flooring colors require more often cleaning, please keep in mind this fact during floor choosing.**
- Some wooden species (like walnut and cherry) are softer, so the dents and scratches will show more that with the firmer ones, such as oak (check Brinell hardness scale for different wood species).



**PRECAUTIONARY  
MEASURES &  
USEFUL TIPS**



Do not use excessive quantities of water for floor cleaning, since it can be permanently damaged. 15 seconds after the moping, floor should be dry.

Never apply cleaning agent or any other liquid directly to the surface of wooden flooring.

Don't put flowerpots on your wood flooring, since it may cause condensation and damage.

Don't use wax, oil-based detergents or other cleaning aids for households, since they can damage the shine or wood lacquer; also, layers of greasy leftovers make the floor slippery and harder to maintain.

**Deep scratches, big problem**

Replace the damaged board.

**Food, soft drinks, alcohol etc.**

Collect immediately with a sponge or wipe with moist, well drained cloth. Spray with Tarkett cleaner to dissolve the stain and wipe it up.

**Tint**

Dampen the cloth with a solvent or petrol and remove the stain.

**Grease, oil, lipstick, crayons, etc.**

Spray Tarkett cleaner on a cloth and wipe it up.

**Surface scratches or cigarette burns**

Use Tarkett Touch repair kit.

**Chewing gum, candle wax, pencil trails, etc.**

Put a plastic bag filled with ice cubes on a wood flooring surface until the stain hardens. Remove it and clean the floor with a cloth sprayed with Tarkett cleaner.

**Shoe marks, rubber wheels, etc.**

Spray Tarkett cleaner on a cloth and wipe it up.

**Sticky, stubborn or dark stains**

Spray Tarkett cleaner on a cloth and wipe it up. For stubborn stains, apply vinegar directly to the stain, leave it for 2-3 minutes, and after rub vigorously. Still no success? Dampen the cloth with a solvent or petrol and remove the stain.



## WOOD FLOORING – PROGRAM FOR CLEANING & MAINTENANCE

### 1 DAILY / REGULAR CLEANING

Implies vacuum cleaning and dry mopping. In case of higher amount of dirt, you can clean it with a damp (not wet!) cloth, soaked with adequate cleaner (Tarkett Cleaner – for lacquered, or Osmo Wash and Care – for oiled wood flooring). Afterwards, floor should be dried with a mop in order to avoid liquid to penetrate into joints.

### 2 PERIODICAL REFRESHMENT AND INTENSIVE CLEANING

For refreshment of wood floorings that lost their shine, please use Tarkett Refresher (for lacquered) or Osmo Polyx Oil (for oiled parquet). Simply apply thin layer of liquid aid on floor surface that was previously well cleaned. Both ways, follow the instructions of the producer carefully. For very dirty floors, apply small amount of the cleaning aid directly on the floor.

Very dirty parts should be cleaned with Osmo Liquid Wax Cleaner (use polish pads Osmo or sponge pads Scotchpad and polish the floor). Occasionally, you should apply Osmo liquid wax-based cleaning aid, especially on parts that are most used and cleaned (apply thin layer, leave it to dry and then polish it).

**Tarkett is giving its best to preserve the quality of our environment and to prevent or cut to the minimum all negative influences that the production activities can have. The benefits of our program for cleaning and maintenance are not only financial, but also ecological ones (usage of less water and chemicals...).**



## DETERGENTS & CLEANING AIDS

FOR LACQUERED COLLECTIONS

### Tarkett Cleaner

A liquid, alkaline agent for mechanical cleaning of floors. The combination of active substances provides a very good cleaning of all kinds of impurities and quick drying. Working method for

normal cleaning: When it comes to spot cleaning, just sprinkle the agent on the surface using the spray bottle and simply mop the surface.



Tarkett Cleaner is available in 1L bottles

### Tarkett Refresher

Cleans and protects all prefinished wood floorings. Working method: First, clean your wood flooring using a damp-mop to remove dirt and dust. Apply a thin layer of Tarkett Refresher with a clean moistened mop and leave it dry for approximately 30 minutes before using for flooring. Do not walk on the flooring while it is getting dried. A thin layer of Tarkett refresher is now protecting your

wood flooring. If the wood flooring has been treated with wax or polish products before, first clean it with special cleaning

liquid for polish. Dilution: please, do not dilute or use any additional chemicals. For excess dirt, apply more Tarkett Refresher and rub harder. Please, do not go again over areas that have started to dry. Clean the mop frequently with water when applying and after use. It is recommended to use Tarkett Refresher once in 2-3 months.



Tarkett Refresher is available in 1L bottles

FOR OILED PRODUCTS

## OSMO PRODUCTS

For Tarkett products with oiled surface (Tango Vintage, Tango Classic, and Salsa Premium) we recommend OSMO line for cleaning and maintenance.



### OSMO WASH AND CARE

Regular cleaning for oiled parquet

### OSMO LIQUID WAX CLEANER

Occasional intensive cleaning for oiled parquet

### OSMO POLYX-OIL

Protection preservation and renewal for oiled parquet

For partial repairing, please apply:

**1** Recommended base-oil (colored) for that particular design

**2** Finish-oil: clear, semi-matt, hard-wax oil 3065 (same for all designs)

For more info about care and maintenance, please visit OSMO official page: [www.osmo.de](http://www.osmo.de)





**SERBIA:**

Tarkett SEE, Industrijska zona bb, 21400 Bačka Palanka  
Phone: +381 21 7557 649, Fax: +381 21 7557 637  
[www.tarkett.rs](http://www.tarkett.rs)

**ROMANIA:**

Tarkett SEE, Willbrook Platinum Business & Convention Center,  
172-176 Bucharest - Ploiest Road, Building "A", 3 rd floor,  
013697 Bucharest, Sector 1 Romania  
Phone: +40 21 224 0124  
[www.tarkett.ro](http://www.tarkett.ro)

**BULGARIA:**

Tarkett SEE, Bul. Evlogi Georgiev 39, 1142 Sofia  
Phone: +359 2 986 7988, Fax: +359 2 986 7987  
[www.tarkett.bg](http://www.tarkett.bg)

**CROATIA:**

Tarkett SEE, Buzinski prilaz 10, 10 000 Zagreb  
Phone: +385 91 444 1520  
[www.tarkett.hr](http://www.tarkett.hr)

**BOSNIA AND HERZEGOVINA:**

Tarkett SEE, Jovana Dučića 74, 78000 Banja Luka  
Phone: +387 65 770 565, +387 65 402 221  
[www.tarkett.ba](http://www.tarkett.ba)



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