

# TACTILE WALKING SURFACE INDICATORS (TWSI) MAINTENANCE INSTRUCTIONS

Tactile Warning Tile (Attention Tile) and Tactile Guide Tile (Guide Tile)

#### INTRODUCTION

These instructions are written as a guide to be used by professionals for the proper care and maintenance of the floor. Utilizing these guidelines, with the cleaning products listed below, will ease the maintenance process and provide the customer with a product that will perform to its intended purpose. Always visit www.tarkettna.com for the most current installation and maintenance instructions. Technical videos and tip sheets are also available. Contact Tarkett Technical Services at (800)-899-8916 with any questions.

#### POST INSTALLATION / INITIAL CLEANING

Job site conditions will cause grit and dirt to accumulate. Initial cleaning must not be performed until 72 hours after installation. However, it is necessary the floor be swept and protected until maintenance begins.

- Thoroughly sweep or vacuum the flooring to remove all loose dirt and grit.
- Prepare a cleaning solution using one of the recommended pH neutral cleaners identified on the reference chart below.
- The dilution ratio depends on light to heavy soil conditions. Follow the manufacturer's label instructions.
- **4.** Apply the cleaning solution with a nylon or rayon mop, or pump type sprayer. **DO NOT FLOOD THE FLOOR.**
- Let the cleaning solution dwell for 5 to 15 minutes (dwell time is based on soil conditions of the floor). DO NOT ALLOW THE SOLUTION TO DRY.
- **6.** Scrub the flooring using a single disc rotary machine (175 350 RPM) equipped with a 16 to 24 gauge nylon bristle brush. In small areas, use a deck brush attached to a handle.
- 7. Rinse the floor thoroughly with clean water.
- Allow the flooring to dry completely.
  NOTE: The cleaning process may need to be repeated on heavily soiled floors.

#### PREVENTIVE CARE

- 1. An effective barrier matting system should be installed at all entrances to reduce cleaning costs and extend the life of the floor.
- 2. Protect the flooring from damage by using good quality protective glides and casters for chairs, tables, and other furniture using products designed for resilient floors. Caster or wheel damage, in work stations or similar environments, can be avoided with the use of chair pads.
- 3. Do NOT use steel wool, strong solvents (gasoline, turpentine, and acetone), or all-purpose cleaners (Lestoil, Top Job, etc. and similar products).
- 4. Do NOT use sweeping compounds or mops treated with petroleum solvents, silicone compounds or loose abrasives that damage the flooring.
- 5. Do NOT use disinfectant cleaners and insecticide sprays containing oil or solvents that may settle on the floor in sufficient quantity to discolor, cause slipperiness, and harm the flooring.

#### **ROUTINE / DAILY CLEANING**

It is very important to clean the flooring at a frequency consistent with the amount and type of traffic and soil conditions. Daily cleaning is recommended.

- Thoroughly sweep or vacuum the flooring to remove all loose dirt and drift
- Prepare a cleaning solution using one of the recommended pH neutral cleaners identified on the reference chart below.
- 3. The dilution ratio depends on light to heavy soil conditions. Follow the manufactures label instructions.
- 4. Damp mop the cleaning solution onto the floor with a nylon or rayon mop. Be sure to wring the mop between each application. Or, use an auto scrubber (175 350 RPM) equipped with a 16 to 24 gauge nylon bristle brush.DO NOT FLOOD THE FLOOR.
- 5. Allow the flooring to dry completely.
- Remove minor stains and scuffs in conjunction with the damp mopping. Use a white or red pad if required.

#### PERIODIC / DEEP CLEANING

When Routine / Daily Cleaning no longer provides adequate results, a more aggressive deep cleaning is required to thoroughly clean the floor.

- Thoroughly sweep or vacuum the flooring to remove all loose dirt and grit.
- Prepare a cleaning solution using one of the recommended pH neutral cleaners identified on the reference chart below.
- **3.** The dilution ratio depends on light to heavy soil conditions. Follow the manufacturer's label instructions.
- Apply the cleaning solution with a nylon or rayon mop, or pump type sprayer. DO NOT FLOOD THE FLOOR.
- Let the cleaning solution dwell for 5 to 15 minutes (dwell time is based on soil conditions of the floor). DO NOT ALLOW THE SOLUTION TO DRY.
- **6.** Scrub the flooring using a single disc rotary machine (175 350 RPM) equipped with a 16 to 24 gauge nylon bristle brush. In small areas, use a deck brush attached to a handle.
- 7. Rinse the floor thoroughly with clean water.
- **8.** Allow the flooring to dry completely.

NOTE: The cleaning process may need to be repeated on heavily soiled floors.

#### **OPTIONAL MAINTENANCE PROCEDURES**

Application of floor finish: For customers who desire a higher sheen.

- 1. Perform a deep cleaning procedure as outlined above.
- Select a floor finish suitable for use on resilient flooring. Refer to the maintenance product reference chart below.
- **3.** Apply the floor finish to the floor according to the manufacturer's label instructions.
- **4.** Apply a minimum of two coats of finish. Apply additional coats as recommended or required.
- **5.** The floor finish must dry completely between coats.
- 6. Restrict all traffic until the floor finish has dried completely.

Floor Finish Removal: When the floors gloss level appears worn or uneven due to traffic the floor finish can be removed and reapplied to restore the floors appearance.

- Thoroughly sweep or vacuum the flooring to remove all loose dirt and grit.
- 2. Prepare a stripping solution using one of the recommended strippers identified on the reference chart below. Follow the manufacturer's label instructions for proper mixing ratios and use.
- Apply the stripping solution with a nylon or rayon mop, or pump type sprayer. DO NOT FLOOD THE FLOOR.
- Let the stripping solution dwell for 5 to 15 minutes. DO NOT ALLOW THE SOLUTION TO DRY.
- **5.** Scrub the floor using a single-disc rotary machine (175-350 RPM) equipped with a 16 to 24 gauge nylon bristle brush. In small areas, use a deck brush attached to a handle.
- **6.** Remove the stripping solution with a wet vacuum or a mop.
- 7. Thoroughly rinse the floor and allow it to dry completely.
- 8. Repeat the stripping process if necessary.
- 9. Apply the new floor finish as outlined below.

Application of Cleaner Maintainer: Used in lieu of a floor finish, provides additional protection to the flooring while easing the daily maintenance procedure.

- 1. Perform a Deep Cleaning as outlined above.
- 2. Select a recommended cleaner/maintainer from the maintenance product reference chart below.
- **3.** In a clean mop bucket, prepare the solution by following the manufacturers label instructions. In highly trafficked areas the ratio may be increased up to 1:1.
- 4. Damp mop the solution onto the floor with a nylon or rayon mop.
- **5.** Allow the floor to dry completely.
- 6. Restrict all traffic until the floor has dried completely.
- Following the label instructions, the cleaner/maintainer may now be used in an auto-scrubber for daily cleaning in rotation with a pH neutral cleaner.

Removal of Cleaner Maintainer: When the floors gloss level appears worn or uneven, or when daily cleaning no longer provides satisfactory results, the cleaner/maintainer may be removed by following the removal instructions below.

- Thoroughly sweep or vacuum the flooring to remove all loose dirt and arit.
- 2. Prepare a stripping solution using one of the recommended strippers identified in the reference chart below. Follow the manufactures label instructions for proper mixing ratios and use.
- Apply the cleaning solution with a nylon or rayon mop, or pump type sprayer. DO NOT FLOOD THE FLOOR.
- Let the stripping solution dwell for 5 to 15 minutes. DO NOT ALLOW THE SOLUTION TO DRY.
- **5.** Scrub the floor using a single-disc rotary machine (175-350 RPM) equipped with a 16 to 24 gauge nylon bristle brush. In small areas, use a deck brush attached to a handle.
- **6.** Remove the stripping solution with a wet vacuum or a mop.
- **7.** Thoroughly rinse the floor and allow it to dry completely.
- **8.** Repeat the stripping process if necessary.
- **9.** Apply the new cleaner maintainer as outlined above.

## MAINTENANCE PRODUCT REFERENCE CHART

NOTE: Always follow the manufactures label for proper mixing ratios and use.

	Initial Cleaning / Deep Cleaning	pH Neutral Cleaner	Cleaner Maintainer	Floor Finish	Stripper
Diversey www.diversey.com 1-800-558-2332	Profi	Profi	WiWax	Carefree	LinoSAFE
		Prominence		Carefree Matte	
Certified Green Products		Stride		Aquaria	Freedom SC
Spartan Chemical www.spartanchemical.com 1-800-537-8990	TriBase	TriBase	Sun Swept	White Sun	Step Down
		Damp Mop		iShine	
Certified Green Products	Green Solutions Industrial Cleaner	Green Solutions All Purpose Cleaner		FloorFront	Green Solutions Floor Finish Remover
XL North www.xlnorth.com 1-888-530-2259	XL Rubber Floor Cleaner	XL Rubber Floor Cleaner	XL Rubber Floor Finish	XL Rubber Floor Finish	XL Rubber Floor Stripper
				XL Matte	

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