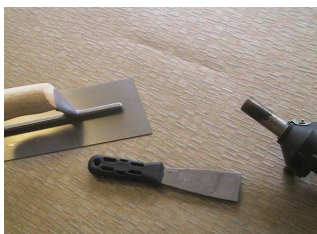


Repairing Creases in FiberFloor®



TECHNICAL SERVICE

Creases in FiberFloor® caused by installation, difficult lay out, length of drop, handling, etc. may be repaired using the following method. The manufacturer can not be responsible for the repair. The responsibility of the repair rests with installer.



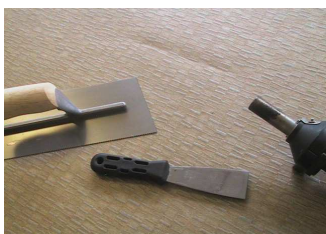
A commercial heat gun and a clean putty knife or a flat steel trowel will be necessary to perform this procedure. A hair dryer does not generate enough heat.



Apply heat over the creased area in a circular motion until material becomes warm to the touch. **DO NOT OVERHEAT MATERIAL!** Material that is overheated may become shiny or lose the embossing.



With a flat steel trowel or putty knife apply pressure to the creased area. Maintain pressure for 30 seconds at a time. Repeat the entire procedure as necessary if crease is not removed.



Crease before procedure



Crease after procedure



Crease after relax time

After the procedure, the appearance of the crease will lessen. Any remaining crease that is visible will diminish in time.