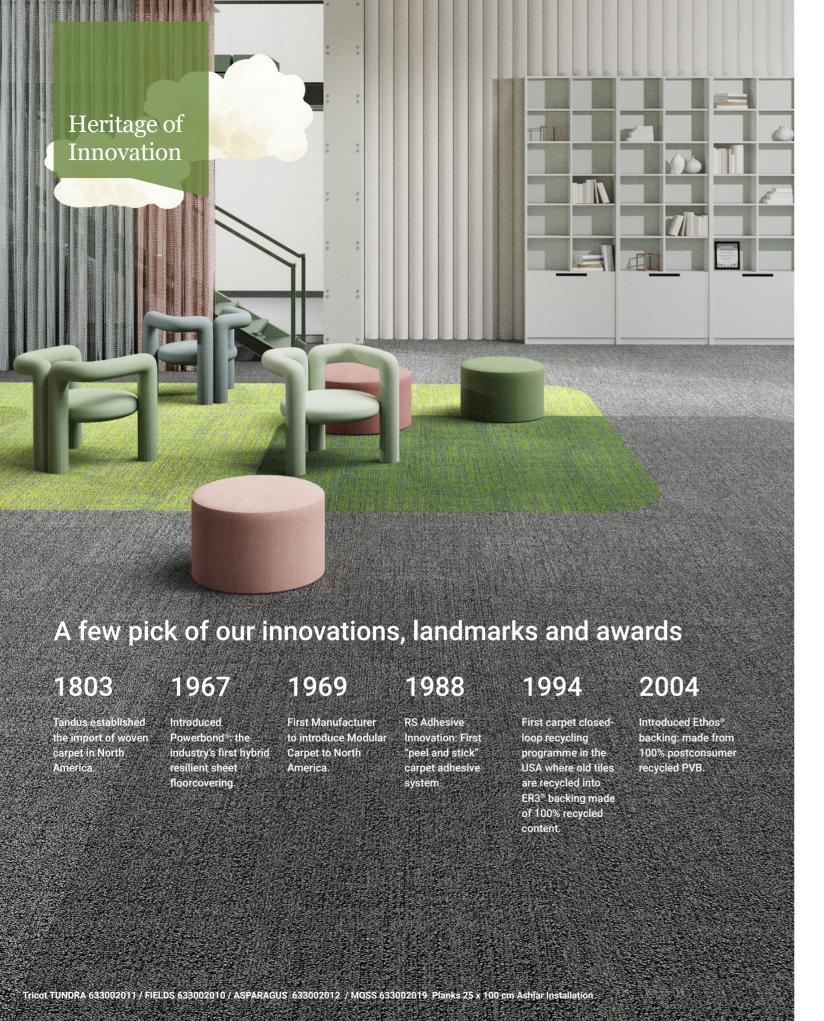


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For more than 130 years, Tarkett has been at the foundation of creating more beautiful spaces, unlocking the infinite design possibilities.

Tarkett offers a wide range of products including vinyl, linoleum, rubber, carpet, wood and laminate flooring, artificial turf and athletics tracks. The Group sells 1.3 million square meters of flooring every day, for hospitals, schools, housing, hotels, offices, stores and sports fields.

Tandus, our Soft Surface American brand, has built a legacy on quality, performance, design and responsibility. Committed to "Doing Good. Together", the Group has implemented an eco-innovation strategy based on Cradle to Cradle® principles and promotes circular economy, with the ultimate goal of contributing to people's health and well-being, and preserving natural capital. Please visit our website for more details:

O Tarkett

www.tarkett-asia.com







2005

Open production facility in Suzhou, China: Tandus is the first American carpet manufacturer to set up a production facility in Asia.

2012

Tandus acquired by Tarkett, the worldwide leader in innovative flooring solutions.

2012

Tandus is the first American carpet manufacturer to achieve Cradle to Cradle® Silver Certification for ethos® Modular tile 2017

Powerbond celebrates 50th Anniversary with current installations lasting over 50 years.

2024

Tandus get EPD certificate with PVC backing Cushion backing available

Recent Tandus Design Awards

Tandus wins two Best of NeoCon Awards: Gold in Broadloom Award with Indent collection and Silver Modular Award with Avant.

of NeoCon Awards: Gold in Broadloom Award with Open Archive & Over Stitch collections; and the Best of NeoCon Innovation Awards with Open Archive. Cache Tweed & Geoknit collections.

Tandus wins two Best Tandus wins two Best of NeoCon Gold Awards with Garden Walk and Woven Fringe Collections; and four HiP Awards, one winner with Colour Play Collection + Techtonic™ and three honorees with Scale Study Series by Suzanne Tick, SineEffect by Jhane Barnes and Tailored

Twist Collection.

Tandus wins the Best of NeoCon 2019 Gold Award - Tatami & the Relfocus Sustainability Innovation Award in the Design category for ethos Modular Carpet Tile with Omnicoat Technology.



Tarkett Human-Conscious Design™

Tarkett Human-Conscious Design™ is our commitment to stand with present and future generations. To create flooring and sports surfaces that are good for people and for the planet. And to do it every day.

It's a holistic way of doing business, capable of marrying the specific expectations of each of our customers with the profound challenges of protecting our planet. Working together with our partners, we deliver safer and healthier spaces in which people can reach their full potential.

For over 140 years, we have proudly been undertaking this commitment. We launched our first recycling-focused circular economy initiative in 1957, have raised indoor air quality standards for more than a decade, and excel in researching and designing solutions for diverse environments.

We hold people and the planet at the heart of our operations – and we're dedicated to proving it, day after day.

In the workplace segment, Tarkett is focused on Human Conscious Design which helps people flourish at work through healthier environments where teams collaborate, innovate and drive performance.

We deliver on this through the synergy of 3 key commitments:

Commitment #1: Deep human understanding

Everything we do starts by understanding our customers' needs today and tomorrow. We do this through our Tandus Design Community to ensure these needs are embedded in our design process. And through The Great Indoors platform we want to stimulate dialogue and collaboration on best practice in creating a healthy, thriving 21st century working environment.



https://www.thegreatindoors.eu

Commitment #2: Conscious choices. For people and planet

When it comes to people and the planet, we don't consider one without the other. We deliver pioneering solutions that lead to healthier and more sustainable working conditions like our non PVC EcoBase Backing Cradle to Cradle® Silver certified, Ecobond backing including up to 63% recycled content and our Tarkett LVT Collections with ultra-low VOC's for optimal indoor air quality. All our Tandus Collections get the Green Label Plus Certificate proving a good indoor air quality.



Commitment #3: With you. Every step of the way

Trust and dependability define our approach. As we commit to the flawless execution of each and every space, we partner with architects, designers, installers and contractors at all stages of planning, use and recycling. And with local services tailored to diverse clients and communities, we commit to connecting – all the way.





Ecoply™ Backing

- Standard for all Tandus modular carpet.
- 100% recyclable.
- 15 years warranty.

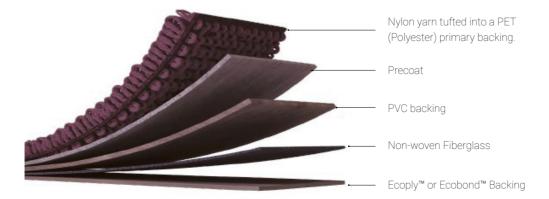
Cushion Backing

Different cushion backing options available from 2024

- -PVC cushion
- -PE cushion
- -Bitumen cushion

Ecobond™ Backing

- Backing option for all Tandus modular carpet.
- Contains a minimum of 35% recycled content.:
 Tandus Asia has partnered with third party companies to recycle empty wine bottles into recycled materials that we use in our secondary backing of Ecobond.
- 100% recyclable.
- 15 years warranty.



Ecoply is the standard backing for Tanus collections
Ecobond contains a minimum of 35% recycled content. from used glass







GLP5288

This product complies with California DPH Section 01350 Version 1.2

A USGBC® recognized third party certification program for LEED v4.1 EQ Credit Low-Emitting Materials.



2024 workplace trends

Ecofriendly & Biophilic Designs



Eco-friendly design prioritizes sustainability and conservation. Through the use of sustainable materials, waste reduction, and energy efficiency, these spaces create a positive environmental impact by reducing carbon footprints..

Technology & Artificial intelligence



The integration of technology and Al is transforming workplace, enhancing efficiency, safety, and sustainability, shaping the future of responsive workplaces.

Collaborative Spaces



A collaborative space is a room or area of an office which allows people to come together to solve problems, exchange ideas and work towards common goals.

The world of work is evolving.

Despite the recent increase in remote working and the shift to hybrid working arrangements, the workplace remains in demand. Dynamic and multifunctional by design, the 21st-century workspace is transforming to respond to workers' diverse social, emotional, physical and mental needs.

Discover 6 workplace trends we identified in recent projects!

Ergonomics

Multicolor

Deepwork



Ergonomic flooring is essential for creating comfortable and safe workspaces. By carefully selecting materials and layouts, we can significantly reduce physical strain on employees, particularly those who stand or walk for extended periods.



Multicolor flooring infuses spaces with vibrancy, clearly defines zones, and enhances visual appeal, fostering creativity and energy.



Acoustic floors minimize distractions by reducing noise, while ergonomic options enhance comfort and boost productivity.





Degrees Transition

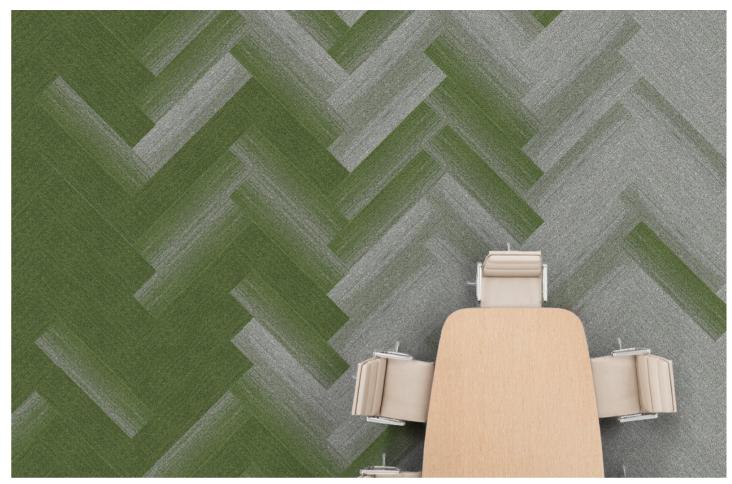
This inspirational collection enables to create unique layout and divide the different areas of the space by playing with the colours gradations. In addition, the high and low loops in the pattern bring comfort and soft feeling to the workplace..





SIGNAL GREY MOUSE 632060005 MOUSE 632058005 / SIGNAL GREY_632058016 Tiles $50 \times 50 \, \mathrm{cm}$ Horizontal Installation





SIGNAL GREY AQUA / SIGNAL GREY / Planks 25 x 100 cm Herringbone Installation



SIGNAL GREY/CARMINE 632060003 / SIGNAL GREY/MOREL 632060006 / CARMINE 632058003 / MOREL 632058006 / SIGNAL GREY 632058016 Tiles 50 cm X 50 cm Horizontal Installation





TANGERINE

LIME



MOUSE/CAPRI

SIGNAL GREY/LIME



MOUSE

SIGNAL GREY

SIGNAL GREY/TANGERINE SIGNAL GREY





MOUSE/PLUM

SIGNAL GREY/SAND 632060013 Tile 50 x 50 cm 632061013 Plank 25 x100 cm 632059016 Plank 25 x100 cm



632060007 Tile 50 x 50 cm 632061007 Plank 25 x100 cm 632059007 Plank 25 x100 cm



SIGNAL GREY/MOSS
 SIGNAL GREY/MOSS
 MOSS

 632060015 Tile 50 x 50 cm
 632058015 Tile 50 x 50 cm
 632060002 Tile 50 x 50 cm 632058016 Tile 50 x 50 cm 632061015 Tile 50 x 50 cm 632061002 Plank 25 x100 cm 632059016 Plank 25 x100 cm 632059016 Plank 25 x100 cm

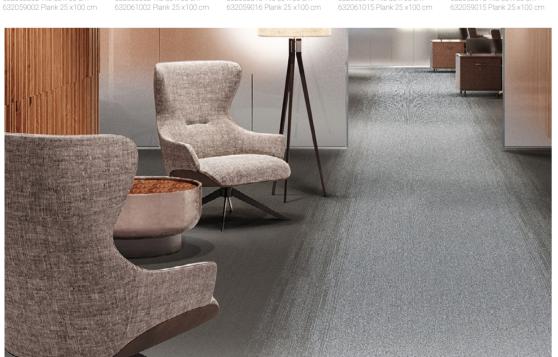


MOSS

BASALT

SAND

632058007 Tile 50 x 50 cm



SIGNAL GREY/MOREL 632060006 / MOREL 632058006 / SIGNAL GREY 632058016 Tile 50cm X 50cm Horizontal Installation



632058001 Tile 50 x 50 cm

AQUA

MOUSE



SIGNAL GREY/CARMINE SIGNAL GREY 632058003 Tile 50 x 50 cm 632059003 Plank 25 x100 cm 632059003 Plank 25 x100 cm

SIGNAL GREY/AQUA

632060001 Tile 50 x 50 cm 632061001 Plank 25 x100 cm



632058016 Tile 50 x 50 cm 632059016 Plank 25 x100 cm

SIGNAL GREY

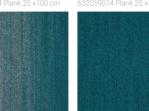
SIGNAL GREY



632060014 Tile 50 x 50 cm 632061014 Plank 25 x100 cm



632058014 Tile 50 x 50 cm 632059014 Plank 25 x100 cm



SIGNAL GREY/ATLANTIS ATLANTIS 632058016 Tile 50 x 50 cm 632059016 Plank 25 x100 cm 632061009 Plank 25 x100 cm



632058009 Tile 50 x 50 cm 632059009 Plank 25 x100 cm



SIGNAL GREY/MOREL 632060005 Tile 50 x 50 cm 632058016 Tile 50 x 50 cm 632061005 Plank 25 x100 cm 632059016 Plank 25 x100 cm 632059016 Plank 25 x100 cm 632059016 Plank 25 x100 cm



MOREL



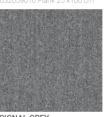
632058005 Tile 50 x 50 cm

TUXEDO



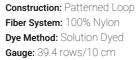
SIGNAL GREY/MOUSE

SIGNAL GREY/TUXEDO 632059004 Plank 25 x100 cm 632061004 Plank 25 x100 cm 632059016 Plank 25 x100 cm



SIGNAL GREY





Stitches per length: 40.0 stitches/10 cm

Pile Height Average: 4.0 mm Pile Weight: 18 oz/yd²

Total Product Weight: 4,700 g/m²



MONOLITHIC ASHLAR









HERRING BONE



BRICK

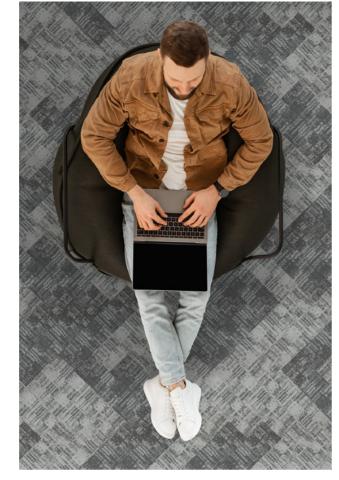


RANDOM

Domino

Part of the same series, Domino and Layer Carpet Tile collections were designed from the inspiration of modern and abstract art. The colorful while subtle accent colours reflect the beauty and movements we can see in the paintings of the 20th century. The subtle touch of colours is applied on neutral base carpet in a movement that reminds us the movement of the brush on the paintings.





Concret 630962006 / 630962017 Planks 25x100 cm Herringbone intallation





SMOKE 632962003 / CITRON 632962009 Planks 25 x 100 Cm Herringbone Installation

Available Sizes: 50 X 50 cm, 25 X 100 cm

Construction: Patterned Loop Fiber System: 100% Nylon Dye Method: Solution Dyed Gauge: 50.4 rows/10 cm

Stitches per length: 31.0 stitches/10 cm

Pile Height Average: 3.8 mm Total Product Weight: 4,500g/m²







ACCENT CITRON





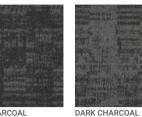
ACCENT LIME







ACCENT ATLANTIS

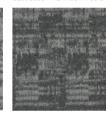


DARK CLOUD GRAY



DARK ASHEN TAN

LIGHT CLOUD GRAY





ACCENT POPPY





LIGHT STEEL GRAY









BONE

Earth Atlas

The naturally occurring patterns of distinctive desert oases, giant rock formations, cracked stones from the cliff, and the tenacious weeds in the sandy soil. These organic and energetic designs inspire Tandus's Earth Atlas Collection and feature biophilic motifs intentionally designed at a larger scale to mimic the grandeur of this iconic terrain.





DEEP 634001016 / SAND 634001001 Tiles 50 X 50 cm Ashlar Installation





GOLDEN SAND 634001002/ BLOSSOM SAND 634001003 / REEF DEEP 634001018 Tiles 50 x 50 cm Ashlar Installation

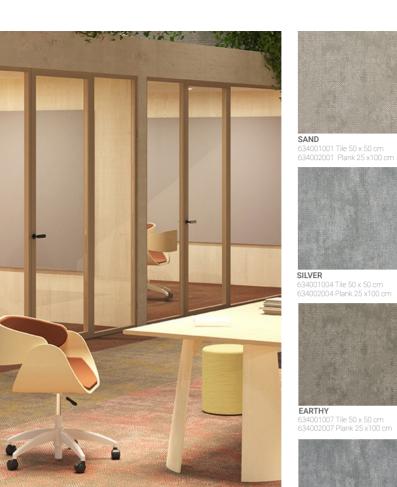
Available Sizes:: 50 X 50 cm, 25 X 100 cm

Construction: Patterned Loop Fiber System: 100% Nylon Dye Method: Solution Dyed Gauge: 47.2 rows/10 cm

Stitches per length: 44 sitches/10 cm

Pile Height Average: 4.0 mm Pile Weight: 16 oz/yd²

Total Product Weight: 4,700 g/m²





634001010 Tile 50 x 50 cm 634002010 Plank 25 x100 cm



CHARCOAL Tile 50 x 50 cm







CITRON SILVER



BLOSSOM SAND

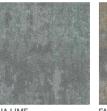
MEADOW SILVER

CORAL EARTHY





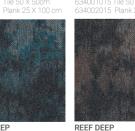
AQUA LIME 634001011 Tile 50 X 50cm 634002011 Plank 25 X 100 cm



FALL LIME









634002017 Plank 25 X 100 cm 634002018 Plank 25 X 100 cm









Layer

Borrowing from natural elements, Layer provide a very natural feeling and biophilic elements into the workplace. Blended seamlessly, Domino and Layer enable mixing hues and textures, they remind us the transitions visible in the natural world. These energetic designs with colorful accents give us the opportunity to visually enrich the space and provide positive energy to our environment!





ATLANTIS 630982007 / CLOUD GRAY 630982001 Planks 25x100 cm. Horizontal Ashlar Installation





BLUEPRINT 630982012 / CONCRETE 632982006 PLANKS 25 x 100 cm Ashlar Installation

Available Sizes: 50 X 50 cm, 25 X 100 cm

Construction: Patterned Loop Fiber system: 100% Nylon Dye Method: Solution Dyed Gauge: 50.4 rows/10 cm

Stitches per length: 31.0 stitches/10 cm

Pile Height Average: 3.8 mm Total Product Weight: 4,500 g/m²





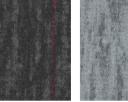








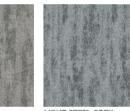






ACCENT POPPY





LIGHT STEEL GREY







BONE

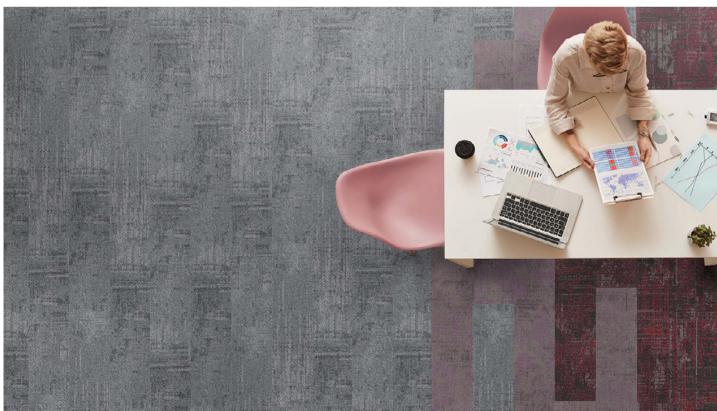
Globe 2.0

Rooted in ancient map-making techniques with structured amorphous patterning, Globe 2.0 imparts a classic timelessness. Designed to "personalize" the workplace with bright color accents for floor plane mapping and workplace seating. Globe provides a fresh take on Organics for interiors with a textural surface of multiple piles.





BERING STRAIT 632167008 / ETHIOPIA 632167006 / HIMALAYAS 632167002 Planks 25 x100 cm Ashlar Installation





HIMALAYAS 632167002 / SKANDINAVIA_632167003 Planks 25 x 100 cm Herringbone Installation

Available Sizes: 50 X 50 cm, 25 X 100 cm

Construction: Patterned Loop Fiber System: 100% Nylon **Dye Method:** Solution Dyed **Gauge:** 47.2 rows/10 cm

Stitches per length: 41.2 stitches/10 cm

Pile Height Average: 4.0 mm Pile Weight: 18 oz/yd²

Total Product Weight: $4,700 \text{ g/m}^2$

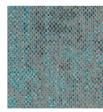








632159010 Tile 50 x 50 cm









632159005 Tile 50 x 50 cm 632167005 Plank 25 x100 cm 632167005 Plank 25 x100 cm









SIERRA632159011 Tile 50 x 50 cm
632167011 Plank 25 x100 cm





CAUCASUS

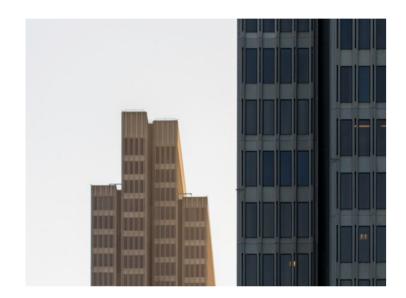




MONOLITHIC ASHLAR

Imagery

Explore a world in which carpet transforms from a commonplace necessity to a sophisticated fusion of pattern, texture and color. Featuring a medium scale pattern mixing vertical lines with geometric blocks, Imagery delivers the best combination of aesthetics, performance and sustainability.





Stainless 630297011 Tiles 50 x 50 cm Quater Turn Installation







Available Size: 50 X 50 cm Construction: Patterned Loop Fiber System: 100% Nylon **Dye Method:** Solution Dyed **Gauge:** 39.4 rows/10 cm

Stitches per length: 42 stitches/10 cm Pile Height Average: 4.0 (±0.5) mm

Pile Weight: 4,500 g/m² Total Product Weight: $4,700 \text{ g/m}^2$



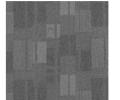




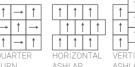


STARK 632803018 Tile 50 x 50 cm

DETAIL 632803012 Tile 50 x 50 cm



STAINLESS 632803011 Tile 50 x 50 cm



STARK 632803018 Tiles 50 x 50 cm Ashlar Installation

Tricot

Tricot collection is reminiscent of luxurious knit fabrics, making it a modern-day classic suitable for any interior space. Tricot has 6 neutral tones colors and 10 elegant colors to be able to find the right tone for your workplace project!





TUNDRA 011 / FIELDS 010 / ASPARAGUS 012 / MOS 020 Planks 25 x 100 cm Monolithic Installation





TUNDRA 633002011 Planks 25 x 100 cm Herringbone Installation

Available Sizes: 50 X 50 cm, 25 X 100 cm

Construction: Patterned Loop Fiber System: 100% Nylon Dye Method: Solution Dyed Gauge: 47.2 rows/10 cm

Stitches per length: 39.0 sitches/10 cm

Pile Height Average: 4.0 mm Pile Weight: 18 oz/yd²

Total Product Weight: 4,700 g/m²



632994009 Tile 50 x 50 cm





632994013 Tile 50 x 50 cm 633002013 Plank 25 x100 cm



994014 Tile 50 x 50 cm





SATURATED



632994010 Tile 50 X 50cm 633002010 Plank 25 X 100 cm 633002021 Plank 25 X 100 cm









ASPARAGUS CARMINE 632994012 Tile 50 X 50cm 633002012 Plank 25 X 100 cm 633002017 Plank 25 X 100 cm



632994019 Tile 50 x 50 cm 633002019 Plank 25 x100 cm







HORIZONTAL VERTICAL ASHLAR

MONOLITHIC QUARTER

Carpet installation

Introduction

You can rest reassured that on leaving the factory, Tandus carpet tiles fully meet all the specifications described on the product documentation. But Tandus Carpet tiles will only come to life once installed. Therefore, it is of great importance that the instructions below are followed very carefully. Although Tandus guarantees the accuracy of their advice, it cannot be held responsible or warrant carpet tiles if these floor preparation and installation procedures are not followed. If you have any questions concerning the proper installation and use of Tandus modular carpet, please contact your sales representative.

All Tandus modular carpet should be inspected before commencing fitting. Make sure that the quality, colour, size, pattern, etc. correspond to your order prior to installation. Do not install Tandus modular carpet if any problems are noted.

Preparing the subfloor

These instructions cannot cover all subfloor conditions. It is the responsibility of the installation contractor to make certain the subfloor is properly prepared prior to starting the installation.

1 Room conditions

The area in which Tandus modular carpet is to be installed (including the subfloor) should be between 18°C-32°C (65°F-90°F) for at least 72 hours prior to, during and after the installation. All Tandus carpet tiles and installation materials should be stored at this temperature for at least 48 hours prior to installation.

Underfloor heating compatibility

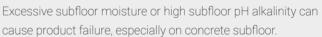
Tandus modular carpet can be installed over surfaces that never exceed 50°C (122°F). In cold regions with heated floors, the heat may be turned off every weekend or every night. With underfloor heating system, do not install the tiles too tight and do not use a tool for hitting the tiles together.

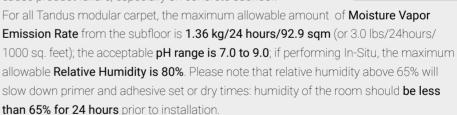
2 Subfloor inspection

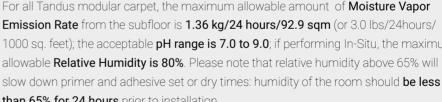
All subfloors should be leveled to assure good installation. Concrete subfloors should be flat within 1 mm per 1 meter (or 1/8" per 10 feet) and should be troweled smooth, if



necessary. Cracks, holes and depressions can be filled by using a good grade of cement, concrete or fortified patching material. Do not install the carpet over loose tile (VAT, VCT or others). The subfloor must be structurally sound and dry prior to installation.







3 Subfloor cleaning

Clean the subfloor of all excess concrete spots, solid debris or paint spots using suitable scraping methods. Completely remove all wax, dirt, grease, paints or old adhesives (especially cutback or emulsion). Any curing chemical treatment used on subfloors must be chemically and physically compatible with our Tandus modular carpet and adhesive systems. Do not use solvents, any chemical adhesive removers, oil-based or silicone based sweeping compound to clean the subfloor. Sweep and vacuum the floor after patching and debris removal. Make sure all perimeter areas are clean. Smooth, nonporous floors should be damp mopped prior to product installation.







Installation of Tandus modular carpet

1 Prepare your plan - this step is very important

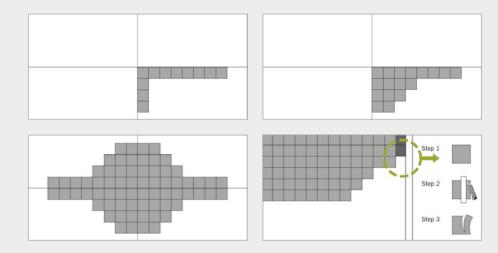
Determine the lay direction of the carpet based on building design and installation efficiencies. Detailed installation instructions should be conveyed to installers to meet the designer's intention.

Measure the length and width of the room. Locate the first centerline in the installation area by marking the center point of two opposing, parallel walls. Snap a white (not blue or red) chalk line between the two center marks. Snap a second, perpendicular chalk line at the mid-point of this line (use a 3-4-5 triangle method to make sure the second line is perpendicular to the first). Check the distance from each centerline to its parallel wall and determine how many tiles will be required (depending on the size of the carpet to install). Shift the line as needed (in a parallel direction) to balance the width of the border tiles (tiles against the wall). Border tiles, where possible, should not be less than half of a tile.

2 Apply the adhesive

Pressure Sensitive Adhesives approved by Tandus must be used in a full spread mode. Please check with Tarkett sales representative for approved adhesives. Do not use adhesive over raised panel flooring until all of the electrical work is completed.

Apply the adhesive with a short nap paint roller. Do not allow the wet adhesive to puddle, but allow the adhesive to set and dry prior to installation tiles (approximately 40 min). Adhesive is set when it dries clear and will not transfer to the hand when touched. Tiles should be installed immediately after the adhesive has dried. Never step in the adhesive when it is wet or dry. Any adhesive you get on the yarn will be difficult to remove and will likely collect dirt.



3 Install the carpet tiles

Directional arrows are printed on the back of all tiles. Determine in which direction the arrow should be placed in accordance with the designer's intentions (quarter turn, monolithic, ashlar, etc.).

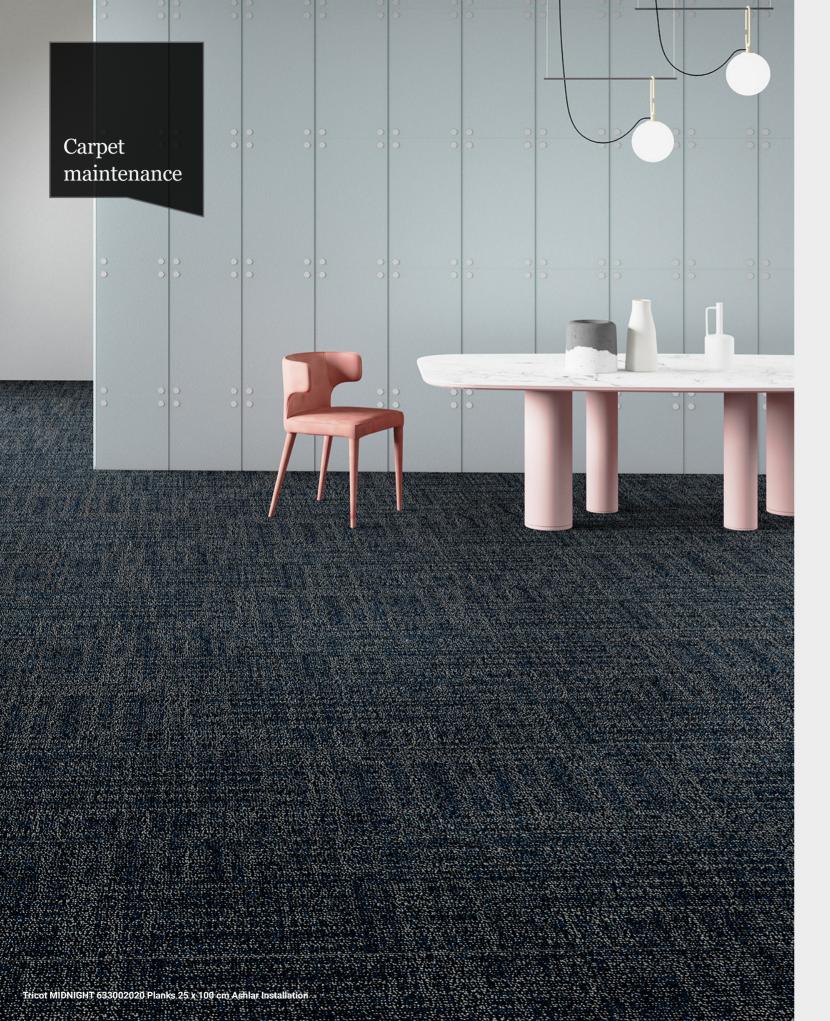
Start from the intersection point in the center of the floor and install the first line of tiles along the first centerline. Install the second line of tiles along the perpendicular centerline. Keep all the tiles exactly on the chalk lines. Fit the tiles snugly next to each other by sliding them into place. Do not force the tiles together, let them loosely lay. Remember not to trap face yarn between or under tile edges.

Continue to install the tiles in a stair step or pyramid pattern starting from the intersection point. Check to make sure the tiles are properly aligned at the edges during installation. When applying additional adhesive to the floor, **do not roll wet adhesive onto the yarn of tiles that are installed**. If small variations in the tile sizes start to make the installation skewed, use the straight edge to cut a sliver of the backing off the tiles without cutting into the yarn to make them straighten back up.

When reaching the walls, place a damaged tile face down, in the dried adhesive, along the wall. Take another full tile and butt it against the wall allowing it to fall on top of the cut tile with the yarn face down on top of the cut tile – this will keep you from getting adhesive on the yarn of the tile you wish to install. Use a metal straight edge to line up the size of the tile with the closest tiles. Cut through the backing along the straight edge. Remove the cut tile and save it for the next cut. When you flip the tile back over, the machine cut edge will be against the installed carpet and the hand-cut edge will be against the wall. Provide transition strips on all exposed tile edges.







Introduction

With a simple, systematic and cost-effective carpet maintenance plan you can protect your investment and reap the rewards for years to come. Tandus carpet tiles are made with industry-leading materials that help to mask soil and other debris that can make carpets look old and dirty. Proper maintenance can extend the life and appearance of your carpet, thus saving money. Tarkett aims to design solutions following the Cradle to Cradle® principles, including the maintenance of our flooring. Maintenance is an integral part of flooring and the C2C principles need to be integrated into the maintenance programme.

Tandus recommends a three-steps maintenance programme with daily maintenance, periodic maintenance and deep cleaning. The main part of the maintenance programme is covered by vacuum cleaning and spot removal by the use of water. The frequency of maintenance depends on colour, the intensity of use, area and grade of representation.

Preventive measures

The easiest way to clean carpet is to REDUCE the need to clean carpet! Prevention is always easier than fixing problems. One preventive measure to take is to install dirt barrier zones with scraping and absorbing effect to all entrances, with sufficient length and starting outside the building. Doing this is essential to keep the dirt outside which represent up to 90% of the soil load. All matting must be kept clean to make sure they do not become a source of soil: thoroughly vacuum them daily and check them weekly to ensure a clean mat at all times. Another measure is to use chair mats to prevent soil from being ground into the carpet fibers which leads to dirty, matted carpet. Another important preventive measure is selecting the right flooring, in colour, pattern and structure for all parts of your building, taking into account the traffic and use of each area.

Detergents and cleaning aids

A wide range of detergents and cleaning aids are available for carpet cleaning and maintenance. In addition to equipment, proper cleaning solutions are important. Choosing the right cleaning solution is essential: it must be safe, non-toxic, not contain optical brighteners, it should have a pH between 4 and 9 and should not leave sticky or oily residue when dry. To test it: prepare the solution as instructed and pour into a shallow pan. Place in direct sunlight and allow to evaporate. If a sticky or oily residue is left, DO NOT use on carpets.

Note: Optical brighteners should NEVER be used on your carpeting. The use of optical brighteners may void your warranty.

For the best results always follow the instructions on the container. It is also important to first test cleaning agents on a concealed part of the floor for colourfastness.

Please contact your Tarkett sales representative to get a list of approved cleaning solutions and deodorizers.

Tandus maintenance programme in 3 steps

STEP 1 - Daily maintenance & stain removal

Routine/daily maintenance is a combination of vacuum cleaning and spot removal, carried out as often as needed for the different zones within your building. Effective vacuum cleaning is an essential part of a proper maintenance programme to keep soiling to a minimum. Dirt barrier zones and heavy traffic areas, such as lobbies and hallways, should be intensively vacuumed on a daily basis. Other areas, such as offices and board rooms, can be vacuumed daily based on visual inspection with a thorough overall vacuuming at least once a week. For best results Tarkett recommends heavy duty upright vacuum cleaners with a brushing action and efficient, clean filters. Additional to vacuuming, regular spot removal should take place to maintain a good appearance. Ideally spills should be removed immediately to prevent them from becoming permanent stains.

The majority of water based stains can be removed with a clean white (cotton) cloth and lukewarm water, after drying possibly treated afterwards with an appropriate carpet cleaning agent. Excessive moisture should be absorbed first (from the outside in) and rubbing and excessive use of water should be avoided.

Dried or aged stains can first be treated with a blunt object (e.g. a spoon) to remove dried residue by vacuuming. In all cases repeat treatments where required after drying until the stains are removed (always avoiding excessive rubbing).

Other (oil based) stains and chewing gum should be treated with a suitable carpet cleaning agent.

Note: Never apply a solvent based stains removal product directly onto the carpet surface. This can cause dissolution of carpet components. Always apply on a white cloth!

STEP 2 – Periodic maintenance

Periodic Maintenance takes place if the daily maintenance no longer gives the desired performing and preferably should be carried out by a specialist. Generally, this periodic maintenance is carried out 1 to 2 times per year, depending on the specific needs of your building and the different areas within. From the many cleaning methods available, Tandus recommends two options: crystal dry cleaning and dry compound cleaning. Be assured that the product used does not cause re-soiling. Always vacuum before carrying out either of these methods.

The crystal dry cleaning (Encapsulation) method is a low moisture procedure that involves spraying an encapsulation liquid solution on the carpet, gently brushing these into the carpet piles and, after a drying period of approximately one hour, vacuuming thoroughly. The crystals effectively encapsulate any soil which can then be removed by vacuum cleaning. The main benefits of this method include ongoing access to the room or area that is being treated, a reduced treatment time and colourless residue (if any). For the best results it is very important to use the proper type of crystals.

The method of dry compound cleaning is similar to crystal dry cleaning with a few differences: the 'dry' powder (it can feel moist) is spread onto the carpet by hand and mechanically brushed in. Extra attention needs to be paid to the full removal of any residue (powder and soil) as it is not colourless. With this method, you can use the area during the maintenance procedure also.

When using either method, make sure to first test them on a concealed part of the floor for the colourfastness of the carpet.

STEP 3 - Deep cleaning

Proper routine maintenance on a daily/weekly basis, supported by periodic maintenance, keeps the aesthetics and performance of your carpet flooring at a satisfactory level for a long period. Over time your carpet may accumulate ingrained soil deeply embedded in the pile and specialist restorative maintenance will need to be carried out. This should be taken place on advice and in consultation with a specialist, in accordance to the maintenance plan. Tandus recommends the method of **hot water extraction** to deep clean your carpet. This must always be preceded by intensive vacuum cleaning and possibly also spot removal or pre-spraying to loosen stain residues.

Hot water extraction is a wet deep cleaning method using a pre-spray and a special machine. After vacuuming the carpet surface, an appropriate cleaning agent must be sprayed at the soiled carpet. After that the machine injects clean warm water deep into the carpet to take up the soil and removes the resulting dirty mix of water and used cleaning agent with a built-in vacuum system and rinse the carpet surface. This combination is the most effective method. It allows more time for chemical action and neutralizing the cleaning chemical in the rinse. It is very important not to use excessive amount of water to avoid over-wetting the carpet. It is therefore recommended to get a specialist (carpet) cleaning company carry out this type of maintenance. Furthermore it is very important to make sure the floor is given enough time to dry before it is used again (generally 1-2 days).





