

Tandus Centiva







YES drives us. It also differentiates us.

At Tandus Centiva, we relentlessly pursue new ways to answer “yes.” “Yes” takes workplaces from restrictive to resourceful...and helps them progressively evolve. It seamlessly blends ever-growing technology demands with stunning aesthetics. “Yes” perfectly expresses your brand...and tells your story.

We answer “yes” by creating solutions—solutions made possible through symbiotic relationships. We integrated our product portfolio across five flooring platforms—Powerbond®, Modular, Broadloom, Woven and Luxury Vinyl Tile (LVT).

Tandus Centiva flooring platforms work in tandem to facilitate distinctive designs which, in turn, are fueled by your unique vision. Engaging in this ongoing collaborative process inspires our research, design and development teams to push and achieve unprecedented results.

At Tandus Centiva, we’re inspired by you—your thoughts, your goals, your ideas. Over the years, our never-ending passion for solving customer needs has evolved into a single answer for every workplace opportunity.

The answer is “Yes.”

TRANSFORMATION

Expectations for today’s workplaces
create unique opportunities.

Organizations increasingly seek to eliminate physical barriers in favor of open office environments that energize, integrate, stimulate innovation and encourage collaboration. No longer simply a place where work happens, the workplace itself has become a primary tool to foster productivity.

Tandus Centiva understands the many facets involved in transforming a space to achieve your vision:

- **Streamlining workflow** to enhance productivity within smaller spaces
- **Fostering mobility** while drawing people together
- **Creating an environment** to cultivate inspiration and encourage problem-solving
- **Accommodating more employees** within the physical footprint while improving the environmental footprint
- **Brand extension** through your workspace interior on a regional, national and global scale

These ever present workplace considerations are the inspiration that drives our design process. The result: a flooring portfolio that works together to complement, define or blend space and adapt in support of the evolution of your business.



GLOBAL REACH

Tarkett is a global leader in innovative flooring and sports surface solutions that generates value for our customers in a sustainable way.

As part of the Tarkett family, we have a broad reach and offer an extensive portfolio of flooring products including vinyl, linoleum, carpet, rubber, wood, laminate, synthetic turf and athletic surfaces.

With more than 12,000 employees and 34 production sites, the Tarkett Family of brands provide 1.3 million square meters of flooring every day, for hospitals, schools, housing, hotels, offices, stores and sports venues.

Sustainability is integrated within our vision. Tarkett believes that striving daily for sustainability, in all we do, is the best way to assure our stakeholders' long-term growth and profit while also respecting people and the planet that we share. Sustainability, and the culture that supports our global environmental commitment, serve as inspiring sources of innovation.

Our global Eco-Innovation strategy leads to the design of products for reuse according to Cradle to Cradle® principles. We believe in using good materials to create people-friendly spaces. All Tarkett companies adhere to these principles, proudly contributing positively to people and the environment.

Our global sales and marketing teams work with customers in over 100 countries. Each global sector is led by a business development manager and further supported by country champions.

This "global and local" or "glocal" approach offers a comprehensive global solution with the assurance of local expertise and an understanding of cultural nuances specific to international business markets.

While global projects may have unique requirements that vary from country to country, our business process model, and how we support it, remains consistent. We offer our clients a single point of contact, accurate and timely communication, technical expertise, project knowledge and business metrics to support their global reach.



- 60 sales offices/headquarters
- 34 production sites
- 7 recycling centers



FIT-FOR-PURPOSE

A truly global perspective is flexible and multi-dimensional.



Today's dynamic workplace utilizes multiple components to define and build brand identities, attract and retain talent, establish and nurture relationships and encourage organizational productivity.

Tandus Centiva offers a fit-for-purpose approach because we know that no one product answers every need. Instead, we draw from a comprehensive array of multi-surface flooring products to provide the best options for specific workplace applications.

From private offices and conference rooms, to collaborative spaces and reception areas, our Powerbond®, Modular, Broadloom, Woven and LVT products work together to create aesthetically appealing, high-performance environments.

COORDINATION

We help you successfully design your business space by integrating function, style and technology.

Our product strengths and design capabilities work in harmony to create a cohesive, visually engaging whole.

We begin each project with a keen understanding of your business and vision.

To support the unique workplace requirements for your business, our fit-for-purpose flooring portfolio offers the most extensive range of patterns, colorways and product platforms in the industry.

Our coordinating soft and hard surface flooring collections and complementary accessories offer a truly integrated approach to the floor plane. This industry differential allows our customers complete design flexibility—to move beyond a floorcovering *product* choice, to a comprehensive design *solution*.



FORM AND FUNCTION

Workplace transformation means more than simply removing walls.

Office environments are evolving rapidly. This phenomenon is attributable to a “perfect storm” of factors.

Such factors as demographic and generational shifts, evolving information technology, a greater awareness of corporate sustainability and social responsibility efforts are all impacting the changing nature of work.

The corporate landscape has shifted, and discerning talent and leadership are evaluating how such change will be managed and supported in the workplace.

Work environments are becoming more open and collaborative while exposing more of the floor plane to view. Smaller spaces require utilizing space more efficiently.

In today's officescapes, where floorcoverings are more visible, more personal and a greater part of the office experience, Tandus Centiva offers endless design possibilities.





Flex-Aire®



ethos®



TandusTape+®

INNOVATION

Bring your vision to life.

When standard solutions don't provide the answers, we develop new products to meet design challenges. Our award-winning product design, research and development teams continue to set the benchmark for innovation in the floorcovering industry.

Flex-Aire®

Our modular cushioned tile backing offers design freedom and flexibility. With the use of TandusTape+, Flex-Aire can be used as a free-lay, acoustical flooring solution for a quick refresh or panel access needs.

TandusTape+®

Whether you need a permanent or temporary installation, breathe easy with TandusTape+ for ethos and Flex-Aire Modular flooring. It's odor free, has low VOCs and requires no adhesives. It is the only floating floor that mitigates costly moisture issues caused by moisture vapor emission rates by installing at MVER ≤ 15.0 pounds, pH ≤ 11.0 and In-Situ/RH ≤ 98% for ethos and MVER ≤ 5.0 pounds, pH ≤ 9.0 and In-Situ/RH ≤ 80% for Flex-Aire.

ethos®

Because we're committed to sustainability as well as design innovation, we created ethos using the PVC alternative, PVB, which is a high performance polymer recycled from disposed windshields and safety glass. The ethos backing ranks among the lowest in embodied energy and environmental impact. Additionally, ethos Modular is the first American modular carpet tile to be Cradle to Cradle Certified™ Silver v3.0.

No MVER or RH testing

The exceptional performance of our Powerbond® Cushion installations make it possible to eliminate moisture vapor emission rate (MVER) testing and relative humidity (RH) testing in many situations.*

*Installation requires the use of #54 Seam Weld or C-XL Water-based Seam Sealer, with no evidence of free liquids or moisture-stained concrete present.

ENVIRONMENTAL

Open minds. Closed loops.

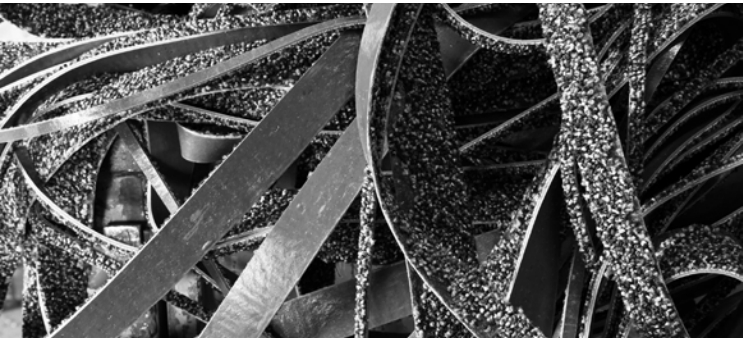
Through ReStart®, certified by SCS, we reclaim and recycle postconsumer vinyl-backed and PVB-backed carpet, LVT flooring, installation waste, samples and portfolios.

Thanks to our in-house recycling centers in Dalton, GA and Florence, AL, and our partnerships with installers and reclamation networks, Tandus Centiva has reclaimed and recycled more than 284 million pounds of carpet, LVT and waste to date—the weight of approximately 18 full-size freight trains with up to 100 freight cars each.

Tandus Centiva is proud to count among our successes the many “firsts” that help our planet last: we pioneered the industry’s first closed-loop recycling program, developed the industry’s first indoor-air-quality-friendly installation system with peel and stick flooring, and were the first to codevelop an alternative material from recycled windshields and safety glass.

Our Dalton, GA environmental center is the industry’s first—and only—third-party certified reclamation facility employing a closed-loop system.

No. 1 INDUSTRY'S FIRST
THIRD-PARTY CERTIFIED
CLOSED-LOOP
RECYCLING PROGRAM



7 TARKETT IN-HOUSE
RECYCLING CENTERS

284M POUNDS OF FLOORING
RECYCLED BACK INTO FLOORING

18 FULL SIZE FREIGHT TRAINS

100 FREIGHT CARS PER TRAIN



SOCIAL RESPONSIBILITY

Building relationships with customers and communities is more than a goal. It's our culture.

We develop productive, long-lasting relationships with communities, customers, suppliers and investors to meet ongoing needs in our towns and businesses. Through volunteering, philanthropy and product donations, we partner with our coworkers and neighbors to affect transformation not just in workplaces, but in people's lives.

Our collaboration with Suzanne Tick Inc. and Antron® carpet fiber helps raise funding and awareness for **Publicolor Summer Design Studio**, which uniquely engages at-risk students in their education. For every Suzanne Tick design that is specified in education facilities, we donate up to \$0.30/sq. yd.

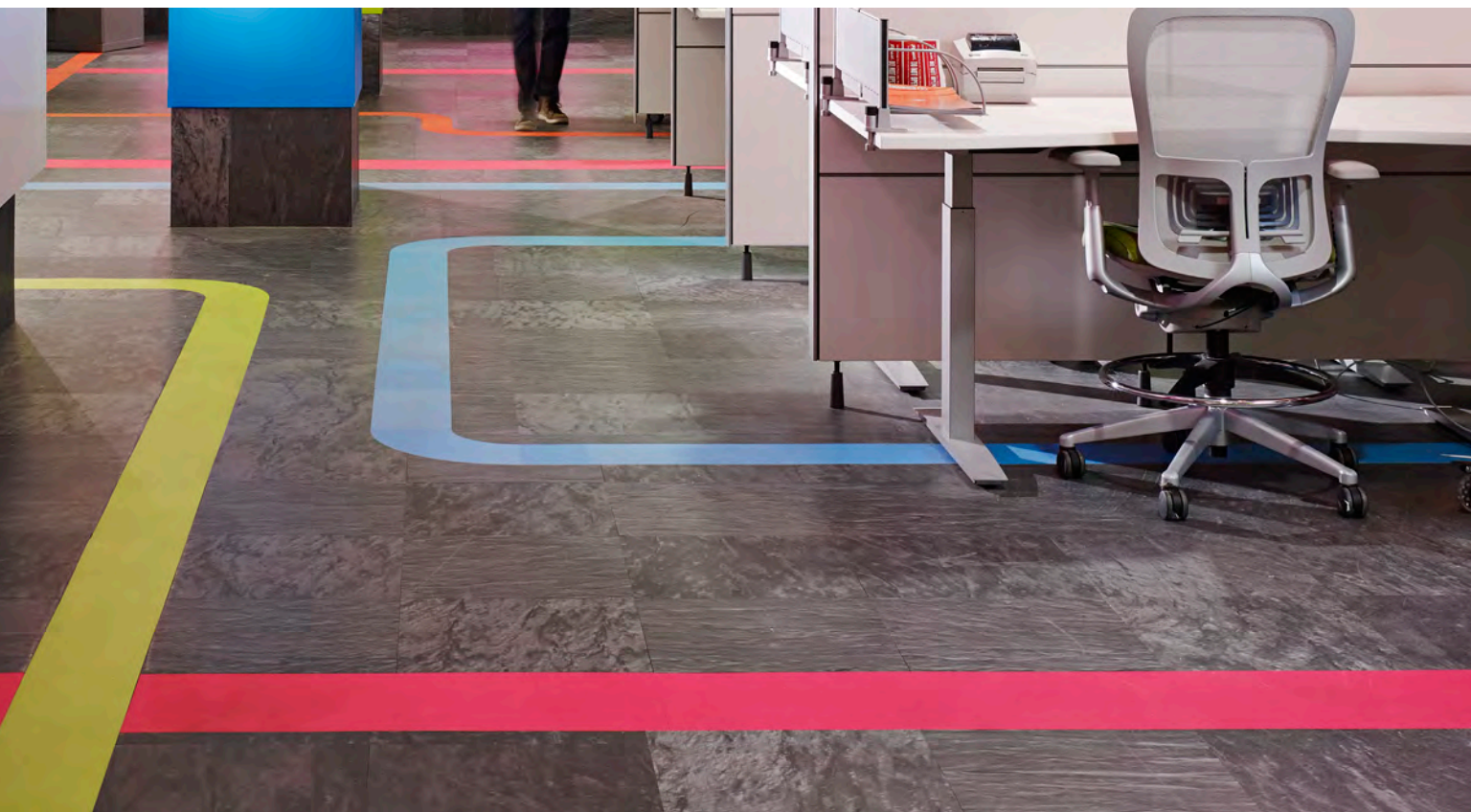
We partner with *Contract Magazine* to recognize leadership in socially responsible design among commercial interior designers and architects through the **Inspirations Program**. Each year we award grants to the causes the winning projects support.

Our **People with Purpose** program allows employees 16 hours paid time off, annually, to volunteer with community organizations. Eligible community service projects are those that employees voluntarily perform as a group or individually to benefit their community.

Tandus Centiva Community Service Day occurs annually at our sales meeting. The company designates teams that work together to benefit the hosting community. Each year, projects are identified and organized through various partnerships. We work together for a common cause and build lasting relationships through team efforts.

Additionally, we participate in regular opportunities throughout the year to work with multiple organizations focused on healthcare, education and family services such as:

- Alzheimer's Association
- American Cancer Society
- American Red Cross
- Boys and Girls club
- Junior Achievement
- United Way
- Whitfield Healthcare Foundation



QUALITY AND SERVICE

We're committed to providing tools and resources that drive your success.

From products to people, selection to services, we're dedicated to giving you everything you need to transform any environment. That commitment shapes our beliefs and drives our practices.

We believe you deserve superior quality. We provide product excellence and expertise across six integrated flooring platforms. And we offer vast customization options within those platforms.

We believe understanding your project is paramount to completing it successfully. Because we seek to deliver holistic solutions rather than just supply products, our service always begins with understanding your business, your work preferences, your flooring needs—and our role in helping further your success.

We believe in servicing you and eliminating project roadblocks. To make your project as easy and problem-free as possible, a dedicated Tandus Centiva team provides complete management, communications, delivery and follow-up services throughout and after it is completed.

We believe your resources are just as important as ours. Our extensive measurement and tracking systems directly support your business strategies and foster continuous process improvement across your projects to yield cost and time efficiencies.

We believe the value we provide for you must already be an integral part of our business.

To that end, we choose GOOD MATERIALS that respect people and the environment and that are reusable or biodegradable.

We practice RESOURCE STEWARDSHIP in all our operations.

We provide PEOPLE FRIENDLY SPACES—products that assure comfort and well-being during their use and maintenance.

We REUSE resources to eliminate waste and to create other—often better—materials for use in new products.





SOURCE ONE

We deliver streamlined account management from concept to completion.

Source One® our project management program, anticipates—and controls—the complexities of large-scale workplace transformations, encompassing everything from product design and manufacturing to installation and maintenance training.

With Source One, you have a single flooring resource for everything and an in-house team of experts to manage all the details—an easy, turnkey solution that simplifies your projects.

Source One also seeks out small and women-owned businesses and minority service providers to ensure they are given the opportunity to participate in procurement for supplies and services. Through Source One, independent companies can compete for global business they would not otherwise have access to locally.

Source One capabilities include:

- Estimating services
- Proposals and order entry
- Delivery and installation
- Furniture lift, thus eliminating the costly disassembly and reassembly of modular furniture
- Consultations with flooring contractors and maintenance personnel on the proper flooring care
- Single purchase point

MEASURING IMPACT

We utilize performance metrics to continually drive improvements so that our practices are aligned with your objectives.

By always measuring our performance, we are continually making improvements to use resources more effectively, contribute to the circular economy and extend our commitment to diversity.

We employ a strategy of Closed-Loop, Circular Design: Good Materials, Resource Stewardship, People-Friendly Spaces and Reuse/Recycling. Our strategy allows us to impact not just our own operations, but also the supply chain and end users. Our ongoing initiatives with closed-loop recycling and postconsumer reclamation of our products continue to lead our industry.

Treating our world with the same courtesy, dignity and integrity that inform *all* our relationships is paramount at Tandus Centiva.

Reporting extends to our customers so that we can help our clients achieve critical corporate real estate objectives. In order to help you meet your goals, we provide metrics on things such as:

- Floorcovering spend
- Regional product allocation
- On time delivery*
- Environmental impact
- Supplier diversity
- Productivity savings

*Available when working with Source One or Strategic Account Facilitator





DIVERSITY

We not only value diversity— we depend on it.

Tandus Centiva is constantly in search of ways to become a better corporate citizen and environmental steward. This innovative spirit is evident in our products, our practices and most importantly in our people. We're dedicated to fostering an environment that encompasses and nurtures people from all backgrounds, ages, races, ethnic groups and lifestyles. This philosophy extends to our relationships with our dealers, suppliers and industry partners.

Tandus Centiva is dedicated to utilizing qualified suppliers from all segments of the global community. We strive to engage suppliers who share our vision, philosophy and commitment. Those businesses include:

- Certified minority-owned businesses
- Certified woman-owned businesses
- Historically Underutilized Businesses (HUB)
- Small businesses
- Small disadvantaged businesses
- Small service-disabled veteran-owned businesses
- Small woman-owned businesses
- Small veteran-owned businesses
- Zone businesses

By collaborating with us to develop efficient, innovative solutions, these suppliers also contribute to your corporate social responsibility initiatives. Together, we want to make your workplace transformation, and the journey along the way, not just possible, but extraordinary.

COMMITMENT

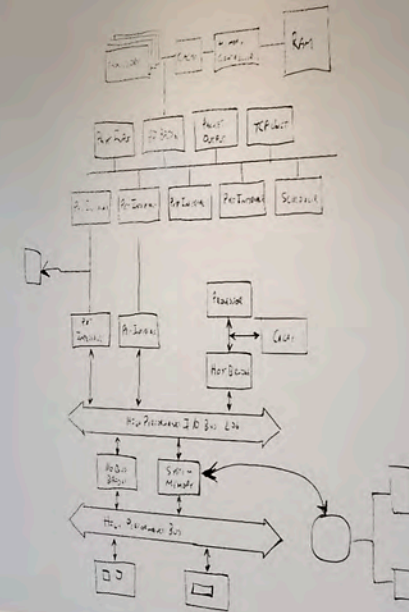
At Tandus Centiva, *you* make the difference.

Through the years, our work with thousands of individuals and companies around the globe has expanded our vision of what's possible. Our connection with you goes beyond flooring. It's a partnership based on integrity, ingenuity, talent—and a commitment to creating better workplaces that in turn help create a better world.

That partnership comes through in every interaction as we design tailored solutions for your unique workplace goals.

Every person with whom we build relationships—every employee, every customer, every supplier—becomes an integral part of our drive to innovate and grow, to transform environments, to be the company that answers,

"Yes."







Tandus Centiva

TANDUS-CENTIVA.COM 800.248.2878
Powerbond® Modular Broadloom Woven LVT

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